RHP 4 | Coastal Bend Region

Improve Access to Care Workgroup | Quarterly Report Form

Reporting Period: June-August 2014

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Con	tact	Intor	mation

Provider Organization: Best Clinic Ever

Primary Contact: Dr. Suess Email:

Goals

Long Term Goal(s): Expand Clinic capacity and increase number of patients seen

• Improvement Target: Hire 1 additional PCP and 1 nurse practitioner

Plan

Plan for Implementation and Achievement:

- Obtain internal approval for new hires
- Develop job postings; receive HR approval
- Develop recruitment strategy

Do

Actions Taken:

- Developed job description and submitted to HR
- Received approval from HR on August 1st
- Identified options for job posting notifications to expand recruitment opportunities
- Posted job in regional newspapers, on website, on

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Study

Review and Evaluate:

- Progress Towards Goal(s):
 - o Accomplished all goals for this period
 - Used "team approach"
 - Provided ongoing updates to management to ensure they were aware of what is going on and could provide support when needed to keep project on track
- Challenges:
 - o Local workforce shortages for providers makes it difficult to hire new providers
 - Getting HR to put job approval on "fast track"

Act

Next Steps:

- Oversee application process
- Identify additional opportunities for expanding outreach effort if sufficient applications are not received
- Develop interview criteria
- Schedule interviews
- Hire providers

Collaborate

Share Successes and/or Request Assistance

- How to maintain support from other staff not directly involved in DSRIP activities
- What else can we do to attract providers incentives? Job sharing?